PINK RIBBON WALK PHONE VOLUNTEER

Home-based

This role is to help the Pink Ribbon Walk team thank participants for taking part in the Blenheim Palace, Chatsworth House and Chiswick House Events.

Due to Covid-19 the Pink Ribbon Walks have been on hold for two years, by being a phone volunteer you’ll help Breast Cancer Now retain these invaluable fundraisers through meaningful and heartfelt communication.

The role is home-based and short-term. The time commitment will be just 2-3 hours per week across a month, and we would suggest 10am-5pm as appropriate times to call fundraisers.

What will I be doing?

Acting as a point of contact between the charity and event fundraisers, you will:
- Call existing fundraisers signed up to participate in the Pink Ribbon Walks to thank them for supporting and raising money for the charity.
- Provide insight into how their support helps those affected by breast cancer.
- Keep a record of all communication with fundraisers.
- Redirect any queries or concerns raised by fundraisers to your key staff contact.

What skills or qualities do I need?

- To have basic IT and record keeping skills.
- Own computer or secure access to one when working from home.
- To be a good, clear and confident communicator over the telephone.
- To be passionate about making a difference and supporting the charity.
- To work within Breast Cancer Now’s policies and guidelines.

What training and support will I receive?

- Volunteers will need to attend a 1-2 hour induction session.
- You will receive full support by your key staff contact to help understand and carry out any aspect of the role as appropriate.
- Breast Cancer Now will refund all pre agreed reasonable expenses incurred, for example any costs incurred from making telephone calls to supporters.

What will I gain from volunteering?

- The opportunity to talk to new people from a wide range of backgrounds.
- The opportunity to gain new skills and develop existing ones.
- To make a real difference to the lives of people affected by breast cancer.